

# CAPIPARTS

YOUR MINING PARTS SPECIALISTS



2025

# PARTS WARRANTY



**CEP**  
Capital Equipment Parts

[WWW.CAPIPARTS.CO.ZA](http://WWW.CAPIPARTS.CO.ZA)

# CEP PARTS WARRANTY

All New **CEP (Capital Equipment Parts Pty Ltd)** Replacement parts are warranted to be free of defects in material and manufacture workmanship under normal use and service. Warranty coverage period is not to exceed 6 months or 1000 hours which ever may occur first from original invoice date except for parts otherwise noted below:

## ■ INTERSTATE MC BEE DIESEL ENGINE PARTS

Interstate Mc Bee Diesel Engine Parts internal engine parts (i.e. pistons, rings, liners, etc.) and external engine parts (i.e. oil & water pumps, turbochargers, etc.) are warranted to be free from defects in material and workmanship for a period of 6 months after installation, not to exceed 12 months from original invoice date. CEP will repair or replace the product as outlined in the Interstate McBee Extensive Warranty Policy (available on request).

## ■ GROUND ENGAGING TOOLS

CEP warrants Ground Engaging Tool (G.E.T.) against breakage during the usable life of the product, and under normal usage. If any parts break during normal usage a new replacement part will be supplied free of charge. The warranty is limited to replacing the part and does not cover inconsequential damage nor the labour or additional parts necessary for replacement.

## ■ EURORICAMBI DRIVE TRAIN REPAIR PARTS

Euroricambi drive train repair parts are warranted for a period of 12 months / 2000 hours, whichever occurs first from original invoice date. Parts shall be free from defects in material and/or workmanship and CEP warrants proper functioning of the products in respect to manufacturer technical specifications.



## ■ UNDERCARRIAGE PARTS

Components include track groups, track link assemblies, shoes, rollers, front idlers and sprockets, against breakage or leakage.

Front Idlers / Chains / Sprockets CEP will cover 100% of the cost of the parts to repair or replace components for 1 year or 1500 hours whichever comes first for breakage or leakage. Track Shoes CEP will cover 100% of the cost to replace broken shoes for a period of 1 year or 1500 hours, whichever comes first. CEP will repair or replace the product as outlined in the CEP Extensive Warranty Policy (available on request). All travel, labour or transportation costs are the customer's responsibility. The user must practice good maintenance and service procedures for any warranty claim to be valid.

## ■ GENERAL CEP RESPONSIBILITY & LIMITATIONS

If claim procedure has been followed and CEP (Capital Equipment Parts Pty Ltd) determines the claim as approved, the following describe CEP (Capital Equipment Parts Pty Ltd)'s maximum responsibility. Parts: CEP (Capital Equipment Parts Pty Ltd), at its option, will replace parts needed or credit the customer's account.

**LABOR:** CEP (Capital Equipment Parts Pty Ltd), upon its prior approval, will reimburse the customer for labor at a costs determined by current published rates and standards in the geographic area in which repairs are performed, not to exceed US \$30 per hour. No holiday or overtime rates will be paid by CEP (Capital Equipment Parts Pty Ltd).

**MAINTENANCE ITEMS:** CEP (Capital Equipment Parts Pty Ltd), upon its prior approval, will pay for maintenance items such as oil, filters and antifreeze that are not reusable.

Other than as expressly provided hereby, CEP shall not, under any circumstances, be liable for any special, indirect, incidental, or consequential damages, including, but not limited to, damage or loss of other property or equipment, loss of profits or revenue, transportation and towing costs, cost of purchased or replaced good, or claims of customers of the purchaser, which may arise or result from the sale, installation, or use of these parts. Any tampering or altering of a CEP product voids the Warranty and become sole responsibility of the owner. Failures determined to arise from owner or operator abuse, improper assembly, exposure to weather conditions, negligence, damage by accidents, or lack of proper maintenance are not covered by this warranty.



## CLAIM PROCEDURE

- Customer shall notify **CEP (Capital Equipment Parts Pty Ltd)** regarding a warranty claim by contacting its sales rep. Claim description is required with every claim and is responsibility of customer to complete all information requested in a timely manner.
- A unique claim number will be assigned.
- If determined by our Claims department that more information is required or parts are required to properly evaluate the failure, the customer will be notified and an RGA (Return Goods Authorization) will be generated, no parts will be accepted without an RGA. Failure to cooperate may void the claim due to lack of information and/or parts requested **CEP (Capital Equipment Parts Pty Ltd)** reserves the right to examine every part subject to the claim under this Warranty). Only parts under Warranty that are suspected to have failed are allowed to be returned in used condition with our prior authorization. All parts returned to the **CEP (Capital Equipment Parts Pty Ltd)** must be clearly labeled and be properly packaged for shipping. **CEP Warranty** will be void if returned merchandise is damaged due to improper packaging or neglect. Coverage will also be void if any third party delivering such merchandise has damaged the product.
- If a Warranty Claim is denied all parts submitted for examination to **CEP** will be kept for 30 days only.
- This Warranty is provided only to direct **CEP (Capital Equipment Parts Pty Ltd)** customers and not to any other parties. The parties agree that any legal action, suit or proceeding arising under or in connection with the Warranty shall be instituted in South Africa applicable to South African law.





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*For the latest product info scan here*

**CEP**  
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**YOUR #1 SOURCE FOR AFFORDABLE**  
GPM (Genuine Parts Manufacturer) Parts and Surplus Parts.

