

CAPIPARTS

YOUR MINING PARTS SPECIALISTS

**ENGINEERING MANUFACTURER'S
WARRANTY**



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Capital Equipment Parts Pty Ltd (CEP)

backed by the Mammoth Technologies Manufacturer's Warranty

**ENGINEERING MANUFACTURER'S
WARRANTY**



**WE BELIEVE IN THE QUALITY OF OUR PARTS
OUR POLICY REFLECTS THAT CONFIDENCE**



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ORIGINAL ENGINEERING MANUFACTURER'S WARRANTY LETTER

Kindly accept the letter of warranty for the Mammoth product which you have purchased from our company. Please note that the warranties offered on our product range vary. Please be attentive to the warranty which applies to your purchase:

1) DRILLING CONSUMABLES:

Drilling Consumables includes but is not limited to: Shock Subs, Deck Bushes, Drill Rods, Top Subs, Bottom Subs, Lifting Bails, Bit Pots and Mammoth Breakout Wrench Jaws.

WARRANTY COVERAGE: Mammoth Technologies hereby warrants that the product is free of any defect in material and workmanship. The period of warranty is 6 months from the date of transfer of ownership of the product as per the agreed incoterms. If you notice any defect in the parts that is covered by this warranty, within the above said period, please direct your claim to our Warranty Service details below. In the case of a claim, we will investigate the claim, and make a decision based on that investigation. In the event that the investigation results confirm that you have a valid claim, we will repair or replace the product.

EXCLUSIONS: Mammoth Technologies will not have any liability or obligation under this limited warranty (i.e. the warranty will be null and void) in case of:

1. Any defect caused by misuse or abuse of the product.
2. Damage caused by natural disasters.
3. Damage caused by unauthorized modification.
4. Defects caused by improper storage of the product.
5. Defects caused by the product being incorrectly maintained, operated, disassembled, welded upon, or in any way materially altered without prior approval by the original manufacturer.

LIMITATIONS: The Customer acknowledges that the products are wear and consumable parts that have a limited useful life. We do not warrant wear or consumable products except that a failure to meet specifications or a defect in material or workmanship cause elevated failure rates of such products. The only recourse to you, in case of any defect in the product, is repair or replacement of the parts, as specified above. We will not be liable for any consequential damages or inability to use the product. We will not be liable or responsible for any damage caused to drill stems while using the products directly or indirectly during operation. The cost of the repair or replacement shall not be higher than the purchase price of the product excluding tax, shipping, and installation charges. By installing and using the product, the user accepts the terms and conditions described herein.



WARRANTY CLAIM PROCESS: Authorization for return must be obtained and such return must be shipped, freight prepaid, and include complete explanation of the defect and details of the incident. Defective parts must be returned to the plant of origin within 30 calendar days of authorization date, should the product be found non-defective; re-testing and reviewing charges will be applied prior to return of the product to the customer. Valid claims will receive freight reimbursements to and from the point of origin.

2) CAPITAL EQUIPMENT

Capital Equipment includes but is not limited to: The Mammoth Breakout Wrench, Sweeper, Sampler and Stem Lock.

WARRANTY COVERAGE: Mammoth Technologies hereby warrants that the product is free of any defect in material and workmanship. The period of warranty is 1 year from the date of transfer of ownership of the product as per the agreed incoterms. If you notice any defect in the parts that is covered by this warranty, within the above said period, please direct your claim to our Warranty Service details below. In the case of a claim, we will investigate the claim, and make a decision based on that investigation. In the event that the investigation results confirm that you have a valid claim, we will repair or replace the product.

It is important to note that different Warranty periods apply to the following components and that certain components of certain products are excluded from the Warranty:

Electrical System

The Electrical System on the Mammoth Wrench is guaranteed against defective materials and/or workmanship for a period of 8 months from the date of transfer of ownership of the product as per the agreed incoterms. This warranty becomes null and void in accordance with the Exclusions below.

Hydraulic Component Warranty

All hydraulic Cylinders are guaranteed against defective materials and/ or workmanship for 1 year from the date of transfer of ownership of the product as per the agreed incoterms. The manufacturer will repair or replace, at their option, free of charge, any warranted product or part proven to be defective in material and/or workmanship. Normal in-service wear of internal components is not covered by this warranty.

Mammoth Breakout Wrench Jaws

The Mammoth Breakout Wrench Jaws are a drilling consumable product and the warranty and conditions relating to Drilling Consumables above apply.

Mammoth Sweeper flaps

The Mammoth Sweeper is covered by the capital equipment warranty, however, the Mammoth Sweeper flaps are not covered by any warranty and this component will be replaced at the Customer's own cost.



EXCLUSIONS: Mammoth Technologies will not have any liability or obligation under this limited warranty (i.e. the warranty will be null and void) in case of:

1. Any defect caused by misuse or abuse of the product.
2. Damage caused by natural disasters.
3. Damage caused by unauthorized modification.
4. Defects caused by improper storage of the product.
5. Defects caused by the product being incorrectly maintained, operated, disassembled, welded upon, or in any way materially altered without prior approval by the original manufacturer.

LIMITATIONS: The only recourse to you, in case of any defect in the product, is repair or replacement of the parts, as specified above. We will not be liable for any consequential damages or inability to use the product. We will not be liable or responsible for any damage caused to drill stems while using the product directly or indirectly during operation the cost of the repair or replacement shall not be higher than the purchase price of the product, excluding tax, shipping, and installation charges. By installing and using the product, the user accepts the terms and conditions described herein.

WARRANTY CLAIM PROCESS: Authorization for return must be obtained and such return must be shipped, freight prepaid, and include complete explanation of the defect and details of the incident. Defective parts must be returned to the plant of origin within 30 calendar days of authorization date, should the product be found non-defective; re-testing and reviewing charges will be applied prior to return of the product to the customer. Valid claims will receive freight reimbursements to and from the point of origin.

WARRANTY SERVICE: In the event of a warranty claim, please contact CapiParts.

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